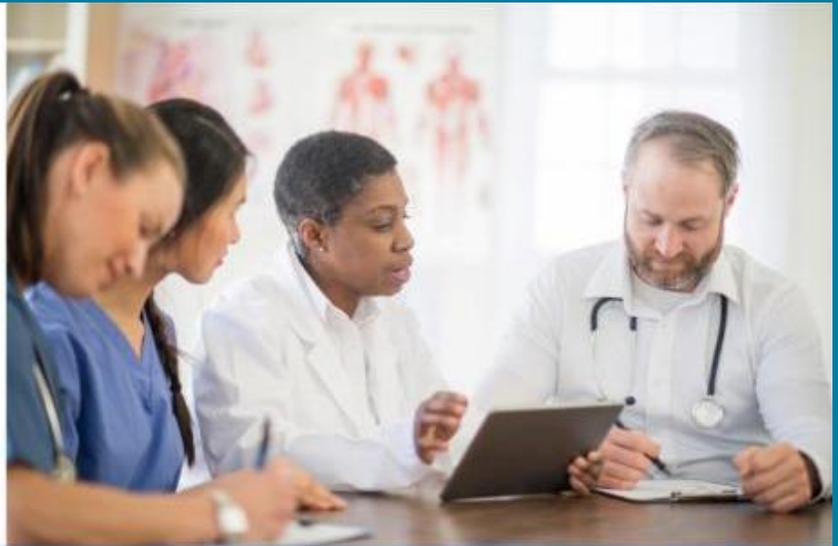




Weekly Auditing and Compliance Tip



National Alliance of Medical Auditing Specialists | 877-418-5564 | namas.co | namas@namas.co

October 20, 2017

PFSH Documentation: Q and A

Included with a NAMAS membership is the ability for members to submit their auditing questions to our auditing team for input. Occasionally, we spotlight some questions we feel pertains to the majority of our membership as an educational tool. This week, we will spotlight a question received related to personal family social history (PFSH).

Question: When coding an E/M visit in the emergency department, would you count all PFSH listed even if they don't pertain to the indication as to why the patient arrived?

Example: If a patient comes in because they were a passenger in an auto accident and were injured (i.e. arm laceration), do we really need to count the family history? I cannot seem to find any documentation supporting this.

Answer: That is a great question!

According to Documentation Guidelines, the only category that "requires" one of the PFSH **areas** to be applicable is the pertinent level which supports the detailed level of history. My humble opinion is that in most instances, family history would be the least impactful in the emergency department setting, but it could certainly have relevance. The statement addressing this in Documentation Guidelines reads:

A pertinent PFSH is a review of the history area(s) directly related to the problem(s) identified in the



As a NAMAS member, you'll receive access to monthly webinars for CEUs (including those hard to find CPMA CEUs!), a subscription to BC Advantage magazine, discounts on products and NAMAS training events, and much, much more!

We offer 4 membership levels- choose the one that best suits your needs!

Click Here to View NAMAS Membership Levels and Benefits

For added convenience, NAMAS accepts PayPal, PayPal Credit, quarterly and monthly payments of membership dues.



Our Medical Auditing Bootcamp will train you to

HPI.

For the complete category of PFSH, there is no such requirement as indicated in the statement below:

A complete PFSH is of a review of two or all three of the PFSH history areas, depending on the category of the E/M service.

Often, as auditors, we are unclear of requirements for various services, are hit with really puzzling situations, or just need reassurance that we are interpreting things the same way others do.

Because auditing is so subjective, it's nice to hear that someone "has your back" or can provide insight to a topic you may be struggling with. Because of this, NAMAS has provided two ways for you to feel more confident in your auditing:

1. NAMAS Forum

The NAMAS forum is a discussion board to encourage interaction among members. Within the forum, you can post your questions and in turn, answer other members' questions related to various auditing topics. If you haven't visited our forum, you can find many good resources there.

[Click here to visit the NAMAS forum.](#)

2. Ask An Auditor

As previously mentioned, as a NAMAS member, you may pose your auditing questions directly to our team for their input. We will distribute your question to our auditing team, and provide their opinion(s) to your question. We attempt to answer all questions as quickly as possible, but due to schedules of our team members and the number of questions we receive, we do outline that questions will be answered within five business days.

If you are currently a NAMAS member, we invite you participate in our online forum and utilize this tool to help obtain information regarding auditing and compliance topics. In addition, the Ask an Auditor feature is available for your use within the members only area of our website.

If you are not currently a member, we invite you to sample the value a NAMAS membership can provide with a 30 day free trial membership. During your free trial, among other benefits, you will receive access to 4 of our educational webinar sessions, and receive 4 AAPC CEUs. Additionally, you will have the opportunity to pose your questions to our team as well for their input. [Click here to register for your free 30 day trial membership.](#) There is no credit card required to receive your trial

become a medial auditor. Learn the principles of auditing, compliance regulations, and how to perform the daily duties of an auditor.

Our **2-day ONSITE** Medical Auditing Bootcamps are scheduled as follows:

November 16 & 17: Tallahassee, FL

We also offer this bootcamp as a **5 week LIVE ONLINE Saturday course**. Each class is 3 hours and 15 minutes in length. Our next online course begins November 11, 2017!

Click Here to Learn More & View Our Medical Auditing BootCamp Schedule



Our **2- Day E&M Auditing Bootcamp** is an accelerated auditing training specific to E&M auditing. Learn about audit policies, get clarity on documentation guidelines, medical decision making, medical necessity and more. Plus, during this training program you will have the opportunity **earn our NEW CREDENTIAL - Certified Evaluation and Management Auditor (CEMA)!**

Our 2-Day E&M BootCamps are scheduled as follows:

October 10 & 11: Phoenix, AZ
November 7 & 8: Cincinnati, OH
November 28 & 29: Salt Lake City, UT
December 4 (1 day session): Orlando, FL

We're also offering the E&M BootCamp online!

October 30, 31, & Nov 1 from 1pm - 5pmEST each day!

Click Here to Learn More & View Our E&M Auditing BootCamp schedule

Join NAMAS for the 9th Annual Auditing & Compliance Conference December 2017 in Orlando, FL!

credit card required to receive your trial membership, and if you determine that a membership fits your needs you will have the opportunity to become a member of NAMAS.

This Week's Audit Tip Written By:



Shannon DeConda, CPC, CPC-I, CEMC, CEMA, CPMA, CRTT

Shannon is a Partner with our parent organization, DoctorsManagement and is also the President of NAMAS

NAMAS 9th Annual Auditing & Compliance Conference Speaker Spotlight



Speaker Spotlight

During the NAMAS 9th Annual Auditing & Compliance Conference, Jesse Overbay will be presenting the following sessions:



Jesse Overbay, JD
Senior Management
Consultant and Associate
General Counsel,
DoctorsManagement

- Financial Compliance in Your Practice
- Hospital-Physician Contracting and Focus Arrangements

Each week, we will spotlight a conference speaker and the session(s) he/she will be presenting.

Join us for this year's conference **December 6-8, 2017** in **Orlando, FL** at the Loews Sapphire Falls Resort!

Click the image above to learn more about conference



Conference Information

Pre-Conference: Tuesday, December 5
Conference: Wednesday, December 6 - Friday, December 8
Venue: Loews Sapphire Falls Resort
Orlando, FL

[Click Here to View the Conference Agenda](#)

Learn from the best in the industry, network with your peers and visit with our hand picked group of industry relevant exhibitors all in the gorgeous Caribbean inspired backdrop of the Loews Sapphire Falls Resort

Conference Pricing

NAMAS Member

Conference Only: \$1195
Pre-Conference & Conference: \$1445

Non Member

Conference Only: \$1295
Pre-Conference & Conference: \$1645



CONFERENCE FLASH SALE- TODAY ONLY!
Save \$200 on your registration to conference with discount code SAPPHIRE

Weekly Tip Sponsor



Plus, Don't Miss Your Opportunity to Be a

This week's tip sponsor is

CloneSleuth™

CloneSleuth's™ suite of products is the essential tool for your compliance and audit team. CloneSleuth™ -

THE Copy/Paste Detector automatically analyzes clinical notes within the EHR to identify providers who inappropriately use copy/paste. CloneSleuth's InSight for Notes is a powerful "GOOGLE" like platform that allows users to proactively search through millions of clinical documents instantly. Through the use of the CloneSleuth™ product suite compliance professionals have effectively increased the quality of patient care, improved clinical documentation integrity and helped to mitigate risk to the institution.

To learn more about CloneSleuth, visit <http://www.clonesleuth.com>.

CloneSleuth will also be exhibiting at the NAMAS 9th Annual Auditing & Compliance Conference



Upcoming Webinar Sessions

NAMAS is proud to offer the following webinars in October:

Hands On: Auditing Office Based E&M Services (Hands-on Webinar Series)

Speaker: Liz Wilson
October 24, 2017
2pm EST

Will Your Malpractice Coverage Help Protect You In the Event of a Government Audit - Rescheduled Session (Auditing Webinar Series)

Speaker: Maxine Collins
October 26, 2017

2pm EST

If you are interested in registering for the webinar above, please email us at namas@namas.co

Complimentary

Plus, Don't Miss Your Opportunity to Be a Conference VIP!

This year, we are proud to offer a limited number of VIP package add-ons available to all attendees at the nominal rate of \$129. Add on the VIP experience to your conference registration today!

As a Conference VIP, you'll receive:

- A VIP registration line for faster check-in
- A VIP branded name badge to wear during conference sessions
- Registration to our EXCLUSIVE VIP Brunch & Session occurring the morning of Wednesday, December 6 before general session begins. This exclusive training will be presented by Frank Cohen
- Admission to our VIP ONLY EVENT - occurring the evening of Thursday, December 7. Enjoy a relaxing evening of entertainment, dancing, food and networking in the Caribbean inspired Sapphire Falls Resort
- Bonus NAMAS Swag
- Additional \$500 in NAMAS Bucks! Use NAMAS Bucks to bid on a variety of prizes available in our exhibit hall

And, as a special added bonus, all VIP attendees will receive a book of printed handouts for all NAMAS pre-conference & conference sessions. As a VIP, there's no need to print handouts before you arrive- Your book will be waiting for you upon your arrival!

There are only a limited number of VIP packages available to be issued on a first come, first served basis. Add on the VIP experience to your conference registration today!

Register Now

NAMAS Calendar of Events

Mark Your
Calendar!



Tip^{of} the Week

Our weekly auditing & compliance tip emails are available to anyone who could benefit from this information.

If you know someone who would like to receive these emails, invite them to sign.

Click the image above to be added to our email list!

Follow NAMAS on Social Media!



Click the image above to view our monthly calendar

Give Us a Try and Earn 4 CEUs!



Sample what a NAMAS membership can offer you with our FREE 1-month LITE trial membership!

During your trial, you'll receive access to weekly webinars for a chance to earn up to 4CEUs, weekly auditing and compliance tips, and even an online sample of BCAdvantage magazine!

Click the image above to get your 1-month free trial membership today!